Amadeus Mobile Messenger

Ensuring your travelers' safety and well-being

Care for your travelers



✓ KEEP CONTROL

Automated processes help you rapidly identify who is impacted and what action to take to provide appropriate support.



LOCATE TRAVELERS INSTANTLY

Display your travelers' itineraries on a dynamic map using geo-localization information in their itinerary or their smartphone's GPS feature. Each traveler's status is color-coded.



SUPPORT ALL EMPLOYEES

The Asset Management module helps you provide support for non-traveling employees in a company's facilities worldwide such as offices, factories or oil rigs.





Communicate effortlessly

_Communicate through the easy to use interface in the way that fits your traveler; push message through app, SMS or e-mail.

_Use one-way messaging for traveler information that needs no response.

_Need to know what is going on? The two-way messaging option updates a traveler's status on a dynamic map depending on their reply giving you the quick overview needed to take action.

_Choose if you want to share information automatically or push it to your travelers when required.

Be exact



_Have full visibility on your travelers' whereabouts as traveler data is continuously imported and updated instantly.

_Reach the right persons by focusing on specific groups of travelers using filters such as airline, airport or company or simply draw a polygon on the map display to contact all travelers within a specific area.

Anticipate disruption with real time automated updates to offer fast efficient help and improve traveler safety and trust.



Stay one step ahead

_Access to 24/7 travel security and risk content from Riskline™ with travel advisories, special reports and informer articles.



_Ensure traveler safety with close to real time risk alerts that can be configured on a per need basis and then communicated automatically to travelers and other stake holders.

_View live flight status and tracking with up-to-the minute information so you can take prompt action in case of cancellations or delays.

_Generate interactive reports or schedule regular reporting for your key stakeholders on various topics like traveler location or messaging reports .